



# We are Traveloka.

Coming from Indonesia 12 years ago with solution **of putting customers at the center of all that we do to deliver world-class travel experiences.**



# Our Company

**7**  
Countries

including Indonesia, Singapore, Malaysia, Vietnam, Thailand, The Philippines, and Australia

**~50**  
Million

Monthly active users in Southeast Asia and **~140 million** app downloads

**2.2+**  
Million

Accommodation list in **100+ countries**

**40+**

**Payment methods** option including TPayLater

\*Statistics as of Sept 24'

Traveloka Southeast Asia's Leading Travel Platform - 2024



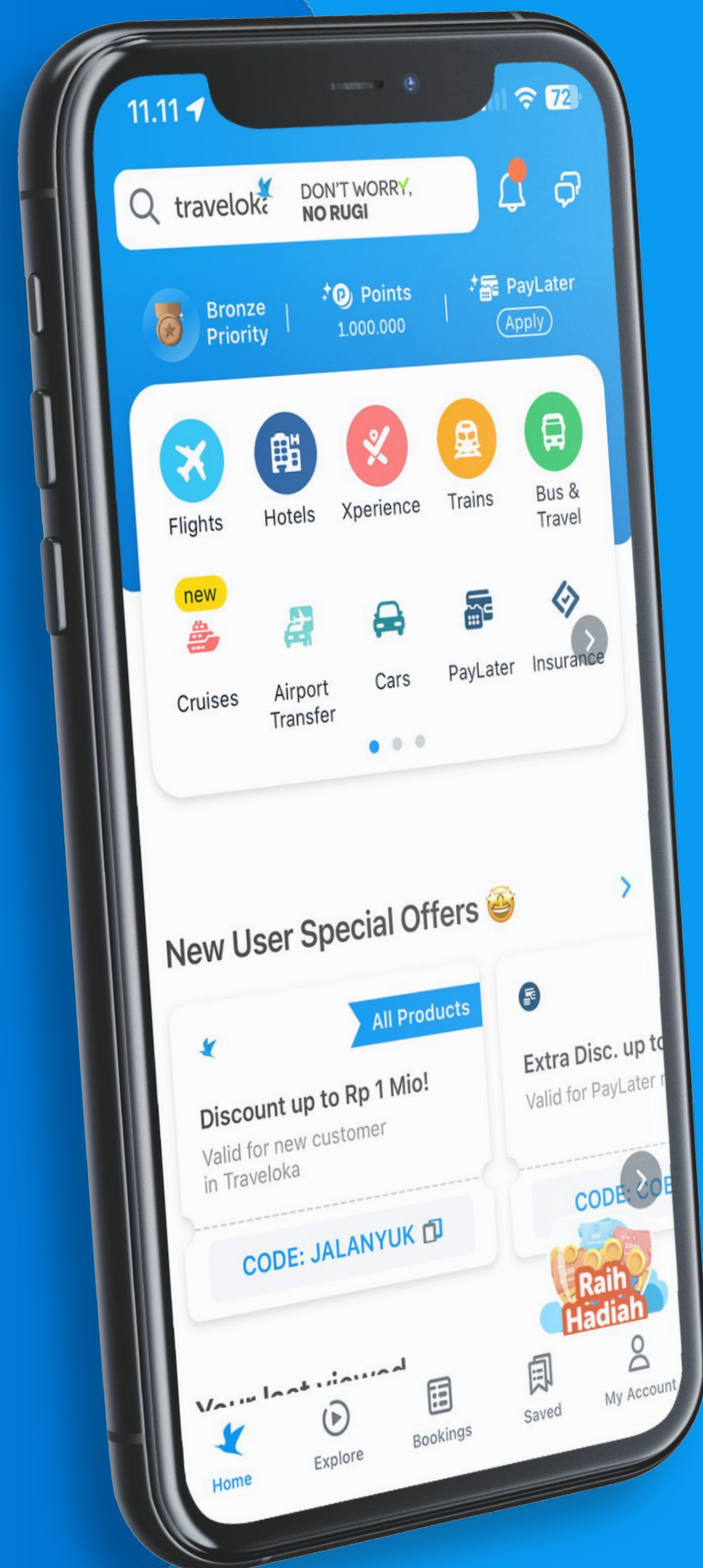
# More Than

# 20+

## Product & Services

Traveloka's comprehensive product portfolio includes transport booking for flights, buses, trains, and car rentals, along with airport transfers, as well as access to the largest and widest accommodation inventory in Southeast Asia, including hotels, apartments, guest houses, homestays, resorts, and villas.

Additionally, Traveloka offers cruises, travel packages, along with a variety of local attractions to enhance travelers' experience, such as theme parks, museums, day tours, and more.



### Accommodations

- Hotel
- Budget Hotels
- Holiday Stays
- Last-Minute Hotels
- NEW!** Travel Package

### Transportations

- Flights
- Car Rentals
- Airport Transfer
- Buses & Travel
- Taxi
- Trains
- JR Pass

### traveloka xperience

- Attraction
- Spa & Relaxation
- Event
- Playground
- NEW!** Cruises
- Tours

### traveloka financial

#### Consumer Financing

- Credit Card Installment
- Traveloka Mandiri Card Co-Brand with Mandiri

#### Payment & Others

- TravelokaPay e-Wallet
- Traveloka Points

#### Insurance

- Insurance

- Gift Vouchers
- International Data Plans

by



a subsidiary company of Traveloka Group

#### Consumer Financing

- TPayLater in collaboration with several financial institutions

#### B2B/Merchant Financing

- Merchant Lending



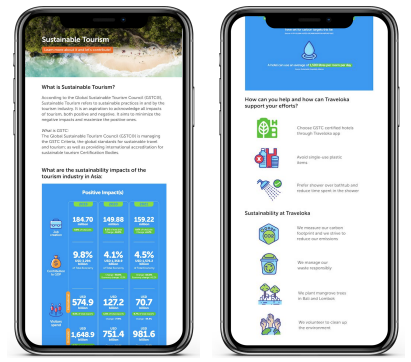
# Our Sustainability Strategy

As an OTA, our role is to raise awareness, educate and empower our stakeholders on sustainable tourism.

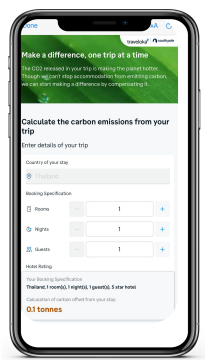
## 1. Users



1. #pahlawanpohon & Mangrove tree planting



2. GSTC Sustainable Hotel Label



3. Carbon Neutral Checkout for Hotel and for flight



4. Sustainability Chatbot\*

## 2. Merchant-Partners



1. Traveloka's Hotel plastic Free Label\*



2. Quarterly GSTC Hotel Training

3. First ever GSTC Platinum sponsor



4. Hospitality Vocational Training

## 3. Travelokans



1. Green Talks  
2. Sustainability Newsletter



3. Reusable tumblers & Lunch boxes



4. Waste Management and Plastic offset



5. Carbon footprint

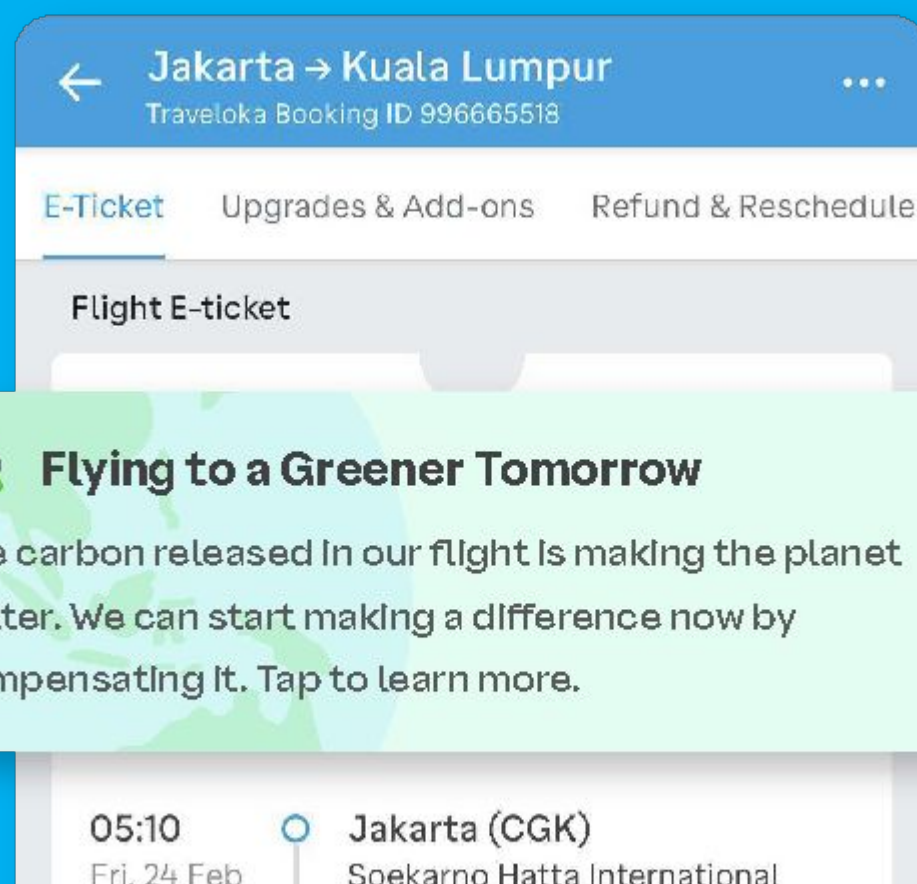


6. Donation platform



# Our Sustainability Strategy

## 1 Climate Action Checkout



**Launched a climate action checkout** for flight and accommodation bookings for users in collaboration with the leading global climate company, South Pole.

Traveloka's platform users are able to check the amount of GHG emitted during their trip and make donations to a carbon offset project in SEA

## 2 Sustainable Training



**Sustainable training sessions** from the Global Sustainable Tourism Council to more than 120 hotel partners each year from ID, VN, TH and MY since 2022.

In addition, Traveloka is the first ever Platinum sponsor of GSTC in 2024.

## 3 Staff Volunteering



**Mangrove trees planting:** A mangrove plantation program with a total of 100,000 mangrove seeds in 2021-2023, including 50,000 in Semarang, Pekalongan, and Kep. Seribu; 10,000 in Batu Berang Beach, Mertak Village, Mandalika, West Nusa Tenggara (NTB); and 40,000 in Gerokgak District, Buleleng, Bali.



For trips you can't delay,  
**we're just  
one click away!**



# Thank You!

For any inquiries, please contact [pr@traveloka.com](mailto:pr@traveloka.com)